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## Article 1 - General Provisions

These ACE Education General Conditions of Sale (hereinafter referred to as the GCS) are intended to establish the conditions under which ACE Education offers the following product: the summer program. This program provides the opportunity to have practical and theoretical skills in sports business (AMOS), luxury hotel management (CMH), or in the field of fashion and luxury (EIDM). This program combines academic lectures, hands-on workshops, and cultural immersion. The educational content, including lectures, practical workshops, and other events, as well as accommodation conditions and locations, may be adjusted from the initial offering to better align with the needs and trends of these sectors. However, in the event of any changes, ACE Education guarantees an equivalent level of quality and service as originally offered.

These ACE Education General Conditions of Sale automatically apply to any order and constitute the agreement that will govern relationships between ACE Education, registered in the Paris Commercial Registry under number 831 024 013 00029 (hereinafter referred to as “ACE Education”), and any natural or legal person, whether individual or professional and of private or public law (hereinafter referred to as “the student”), wishing to engage in one or several courses offered by ACE Education and/or having signed the enrollment form designating the private-law contract signed between ACE Education and the client as part of the sale of services, for the entire duration thereof.

Contact AMOS Londres  
Contact us: you can contact Joanne Macrae  
with any questions regarding these conditions  
By telephone at (+44) 208853 3029  
Or by email at [jmacrae@ace-education.com](mailto:jmacrae@ace-education.com)

## Article 2 – Disputes

In accordance with the provisions of the Consumer Code concerning the amicable settlement of disputes, ACE Education has joined the FEVAD (E-Commerce and Distance Sales Federation) e-commerce Ombudsman Service, whose contact details are as follows: FEVAD Consumer Ombudsman BP 20015 - 75362 PARIS CEDEX 8 - <https://www.mediateurfevad.fr>. After prior written communication from the consumer to ACE Education, the Ombudsman Service may be called upon for any unsettled consumer dispute.

If any dispute or difference cannot be amicably settled, the French courts shall have exclusive authority.

### **Article 3 – Conditions of access**

Access to the summer programs is based on an application file. An admission interview may also be arranged depending on the participant's profile, allowing him to detail their motivation for joining the program. Participants are required to obtain a tourist visa and must independently complete all administrative formalities necessary for their participation in the program.

Additionally, insurance is mandatory for the entire duration of the Summer School program. This insurance must cover, at a minimum: emergency medical expenses, medical repatriation, civil liability, and loss or theft of luggage. Each participant is responsible for obtaining this insurance before arrival. Proof of insurance must be provided before the start of the program. A copy of the insurance policy must be sent to the international relations office ([international@ace-education.fr](mailto:international@ace-education.fr)) no later than one month before the start of the program. Failure to provide proof of insurance will result in the student's exclusion from the program, without the possibility of a refund for any fees paid.

### **Article 4- Registration Procedures and Financial Participation**

Registrations for the Summer Programs offered by ACE Education are open until April 30, 2025 (with accommodation option) and until May 31, 2025 (without accommodation option). After this date, no further registrations will be accepted.

According to the payment schedule established at the time of registration, the participant agrees to pay the full program fees according to the payment schedule established at the time of enrollment. If the student does not follow the payment schedule and fails to pay the required amounts, he will not be able to participate in the program. The student will remain entitled to pay for the full payment, and no refunds will be made.

### **Article 5- Registration Cancellation Conditions**

Any signed enrollment agreement is considered firm and final following the withdrawal period of 14 calendar days as of the day following the agreement's signature. The student will then be liable to pay the cost of the course for the entire cycle.

#### Withdrawal before the start of the program:

Withdrawal means that the student has chosen to withdraw before the start of the course. Fees will remain due to the school according to the following conditions:

- For any cancellation request before April 25, 2025: full refund
- For any cancellation request between April 26, 2025, and May 31, 2025: 50% refund of the course cost
- For any cancellation request from June 1, 2025 onwards: no refund

\*(% of the total amount of the program price).

#### Drop-out after the start of the program:

Drop-out means that the student has chosen to withdraw after the start of the course. The students remain liable to ACE Education for the full course cost related to their enrollment.

#### Cancellation of the programs by ACE Education.

The continuation of a summer program depends on a minimum of 10 enrolled students. If ACE Education cancels the program, all fees will be refunded in full within a maximum of 90 days from the date of the cancellation notice.

#### Compelling reasons and force majeure

In the event of withdrawal due to a compelling, legitimate, and verified reason, the student will be fully reimbursed for the fees paid. The following reasons are considered compelling, legitimate by ACE Education:

- a natural disaster;
- a health pandemic.

## Postponement of Program Participation

It is not possible for a student to defer his participation in the program, regardless of the reason for the deferral request.

## Definitive exclusion from a course:

The school may sanction any student breach of the obligations imposed by the internal rules and regulations (disciplinary reasons, lack of work or attendance, etc.) with definitive exclusion from the course. In this case, the excluded student will be liable for all course costs.

Refund	Request	Procedure
If a student submits a withdrawal request within the timeframe stated in the cancellation policy that allows for a refund, the following procedure must be followed. The student must first send a written request (either directly in the email or as an attached letter) to the BU International contact responsible for the summer program ( <a href="mailto:international@ace-education.fr">international@ace-education.fr</a> ). Upon review, the BU International contact will send the student the official refund request form. The student must then complete the form, attach the required documents in a single PDF file named <i>SummerSchool_LASTNAME_Firstname</i> , and send it to the customer service department at <a href="mailto:adv@ace-education.fr">adv@ace-education.fr</a> . Once the complete request is received, the customer service team will review the file, cancel any pending payments, and initiate the refund process. Reimbursement will be processed within a maximum of 90 days.		

## **Article 6 - Liability and Internal Regulations**

Any enrollment in a summer program implies the student's respect for the internal rules and regulations of ACE Education as well as those of its partners, which are attached to this enrollment agreement. If these rules are not attached, they will be provided to the participant no later than the first day of the program. It is important to note that the internal regulations are liable to be modified, and the student therefore implicitly undertakes to respect any modifications that may arise.

## **Article 7 – Personal Data**

The information and data collected as part of enrollment in the course (information sheet, health sheet) are processed by ACE Education as data controller. ACE Education undertakes to respect the legislation and regulations in force with regard to personal data protection and, more specifically:

- EU Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 concerning the protection of natural persons with regard to the processing of personal data (GDPR);
- the French Data Protection Act and Order No. 2018-1125 of December 12, 2018, regarding personal data protection, modifying Law 78-17 of January 6, 1978, regarding data processing, files and freedoms and various provisions concerning personal data protection.

Furthermore, you have the right to file a complaint to the French Data Protection Agency (CNIL):  
3 Place de Fontenoy  
TSA 80715  
75334 PARIS CEDEX 07

For more information about the processing of your personal data, to exercise your rights (access, correction, deletion, objection, limitation and portability, as applicable) and to define the fate of your personal data after your death, please refer to our confidentiality policy on the schools' websites:

- EIDM: Confidentiality policy - EIDM ([ecoledemode.fr](http://ecoledemode.fr))
- CMH: Confidentiality policy - CMH ([cmh-academy.com](http://cmh-academy.com))
- AMOS : Politique de confidentialité d'AMOS Sport Business School ([amos-business-school.eu](http://amos-business-school.eu))

## **Article 8 – Waiver**

The fact that ACE Education does not avail itself of any of the clauses hereof at a given moment cannot be considered a waiver of the right to subsequently avail itself of these same clauses.

**Once I have signed this agreement, I certify  
that I have read the conditions above and  
accept them without reserve.**

**Date and student's signature**